



Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
www.oru.com

September 9, 2020 Dear Orange & Rockland Customer's

In the coming weeks **Riggs & Distler**, an Orange and Rockland Gas Contractor, will begin working in your neighborhood. For the next few Months, the crew will be installing new gas mains and services to improve the safety, reliability, and performance of our gas system.

Approximately **7,100 feet** of gas main will be installed; this project is estimated to take approximately **12 Weeks** Trenching will occur along: **Lonergan Dr, Temple Ln, Rockland Terrace, South street, Lincoln street, Prairie Ave. Spicer Rd. & Ruby Street, there will be no trenching on these streets they will only be pressure upgraded.**

After the new main is installed, **the foreman** will schedule appointments to connect each home's gas service to the new gas main. Natural gas meters and regulators currently located indoors will be relocated to an outdoor location to improve future access to this equipment by utility personnel.

We understand the pride you take in making your home and community a safe and attractive place to live. In cases where we might have to dig on your property, we will re-seed grass areas and make necessary restoration to all other areas. While this work is going on there will be a dedicated inspector on site and road plates to provide access to driveways and across any trenches.

When we connect each house to the new gas main lines, we must interrupt the gas service briefly. We will work as quickly and efficiently as possible. To minimize any inconvenience, an Orange and Rockland gas service person will relight the pilot in your gas appliances.

COVID-19 Response: What O&R Is Doing to Keep Everyone Safe and Healthy

Your safety and the safety of our communities is our top priority. We are committed to getting our essential work done within CDC health and safety guidelines.

- As the situation surrounding COVID-19 continues to evolve, we are taking extra measures to protect the safety of our customers, contractors and employees. We are also complying with guidelines as ordered by the CDC and local government authorities.
- When on the job, our employees and our contractors will maintain a **six-foot social distance**, wherever possible.
- Employees and our contractors will wear **face coverings** when working in your home. Please note that there are times they may need to remove face coverings to put on other personal protective equipment required to safely work on live electric and gas systems.
- To eliminate exposure to and spread of COVID-19, we ask that you **please notify our employees and our contractors in advance** of entering your home if someone inside is ill with COVID-19, recovering from COVID-19 or under quarantine because of potential exposure to COVID-19.

If you have any questions or concerns regarding the specific nature of our gas work, please feel free to call me directly at **845-577-3164** or send me an e-mail at **WalkerC@ORU.com**

Thank you for your support and please stay well. Visit **oru.com** to learn more about our response to COVID-19.

Sincerely, *CLINT WALKER*

Chief Construction Inspector